

# FAQ - RPNAO Membership

## Why should I join the RPNAO?

There are some valuable and important advantages, like malpractice/ professional liability insurance, discounts on home/auto insurance, special rate on workshops and seminars, a subscription to our quarterly magazine (The RPN Journal) and much more. Your membership also helps strengthen the voice of RPNs as we work to advocate on behalf of the profession

## Does RPNAO's Professional Liability / Malpractice Insurance meet the coverage requirement as established by the College of Nurses?

Yes, RPNAO's Professional Liability / Malpractice Insurance meet the coverage requirement as established by the College of Nurses.

For more information: [RPNAO Professional Liability / Malpractice Insurance](#)

## How do I join RPNAO?

There are several ways to join RPNAO:

- Join Online, visit our website [www.rpnao.org](http://www.rpnao.org) [Online Membership](#)
- By fax: (905)602-4666
- By mail: 5025 Orbitor Drive, Building 4, Suite 200, Mississauga, ON L4W 4Y5
- By phone: (905)602-4664 ext. 0

To download an application: [RPNAO Membership Application Form](#)

To download the STUDENT application form: [RPNAO Student Application Form](#)

## How long is my membership good for?

The RPNAO membership year runs from July 1<sup>st</sup> to June 30<sup>th</sup> of the following year.

- For a full year membership, the RPNAO membership is valid until June 30<sup>th</sup> every year.
- For a half year membership the RPNAO membership is valid until Dec 31<sup>st</sup> or June 30<sup>th</sup>.
- For Student Membership, the RPNAO membership is valid until June 30<sup>th</sup> or on your graduation date if it is before June 30<sup>th</sup>.

## I am a member, what is my password to renew online?

You may request to have an email sent to the email address on your membership

Record with your password by contacting us at [Request Password](#)

## The information in the renewal form is wrong, how can I change/ update the information?

You can update your information online or you can send us an e-mail to [membership@rpnao.org](mailto:membership@rpnao.org) with your name, RPNAO membership number; and your new information.

### **How long does it take to process the membership application?**

If the form is completed and the payment is correct, the membership application will be processed within three days (during renewal time it might take a week or more).

### **When will I receive my membership card?**

Your membership card, receipt of payment and welcome package will be sent to you within 3 to 4 weeks.

### **What if I need a confirmation of membership before I receive my membership card?**

You can request a letter of '*Confirmation of RPNAO Membership*' contacting RPNAO by e-mail at [membership@rpnao.org](mailto:membership@rpnao.org), or by phone (905)602-4664 ext. 0 for Membership Services.

### **What do I do if I misplace my membership card?**

If you misplace your card, you can request a new card by e-mail at [membership@rpnao.org](mailto:membership@rpnao.org), or by phone (905)602-4664 ext. 0 for Membership Services.

### **If I am not working as a nurse at this time, can I apply as a Non-Practising?**

Yes, you can apply as a Non- Practising. For this, you need to send a letter of explanation with your application. This application is subject to approval by the Executive Board of Directors.

### **I want to cancel my pre-authorized payment plan, what do I do?**

Please send us a written cancellation request by e-mail to [membership@rpnao.org](mailto:membership@rpnao.org), by fax to (905)602-4666, or by mail to RPNAO office.

Please note: Cancellations prior to June 30th will be subject to a \$35 cancellation fee.

### **What is a Corporate Membership?**

The Corporate membership of RPNAO is open for all organizations that employ RPNs or are otherwise involved with RPNs (such as colleges and unions).

The Corporate membership entitles the organization to several benefits. Firstly they receive communication from the Association on issues related to the practice, utilization, and value of Registered Practical Nurses in Ontario. To apply: [Corporate Membership Online](#)

### **What is the TruCa\$h Card?**

The TruCa\$h Card is your RPNAO membership card with more benefits. With this card, you can earn/redeem valuable reward points.

### **I would like to get a STUDENT membership with the RPNAO but I don't start my first year yet. Am I still able to join right now?**

You can join any time. And students can join for a deeply discounted membership fee of \$20 per membership year. Please note that you need to currently be an PN student or have accepted a school's offer to attend. To apply online: [Online Student Membership](#) or to download an application form: [RPNAO Student Application Form](#)